

THRESHOLD SETTING

Date of last review: _____

THRESHOLDS		# of consultations per month that will trigger actions to help manage the increasing workload.	
PHASE	SITUATION IN THE HEALTH FACILITY	PRIORITY CHILD ILLNESS 1	PRIORITY CHILD ILLNESS 2
NORMAL	<ul style="list-style-type: none"> The health facility is managing the number of consultations comfortably with the staff and supplies they have. Routine activities are ongoing (including staff trainings and annual leave). If indicated, preparedness actions can be activated in anticipation of an increase in the number of consultations. 		
ALERT	<ul style="list-style-type: none"> The health facility is no longer able to comfortably deal with the number of consultations. Waiting times may be increasing, staff might be taking shorter breaks which may impact the quality of service delivery. Internal simple actions are needed to manage the situation, and deal with the increased number of consultations. For example, slight simplification of procedures, task shifting, suspending unessential training or annual leave, asking community actors for additional support. The ALERT threshold indicates when these internal actions should be triggered. 	ALERT THRESHOLD:	ALERT THRESHOLD:
SERIOUS	<ul style="list-style-type: none"> The health facility can no longer manage the number of consultations even after taking internal ALERT actions. Waiting times are increased, the quality of service delivery is compromised, some patients may be turned away, and significant stock outs may occur. External support is needed to manage the situation and deal with the increasing number of consultations. For example additional staff, supplies or transportation. The SERIOUS threshold indicates when this external support from the health district and/or partner should be triggered. 	SERIOUS THRESHOLD:	SERIOUS THRESHOLD:

EACH MONTH: Do you need to review the thresholds? Has there been a change in capacity or consultation trends? Are the thresholds still appropriate?